Loftware

Product	Version	Initial release	End of sale*	End of support**
NiceLabel Cloud	10.x (SaaS)	November 14, 2018	N/A (SaaS)	N/A (SaaS)
NiceLabel 10	10.x	November 9, 2021	TBA	TBA
NiceLabel 2019	2019.x	November 14, 2018	November 9, 2021	December 31, 2024
NiceLabel 2017	2017.x	July 12, 2016	November 14, 2018	June 30, 2022
NiceLabel Express, Pro	5.x	March 22, 2007	October 25, 2012	December 31, 2015
NiceLabel Suite	5.x	March 22, 2007	December 31, 2014	July 1, 2017
NiceWatch Enterprise	5.x	March 22, 2007	December 31, 2014	July 1, 2017
NiceWatch Enterprise Business Connector	5.x	March 22, 2007	December 31, 2014	July 1, 2017
Print Center	5.x	October 16, 2006	April 3, 2013	December 31, 2016
Portal	5.x	October 20, 2010	April 3, 2013	December 31, 2016
Designers (Express, Standard, Pro, PowerForms	6.x	October 25, 2012	July 1, 2017	December 31, 2018
Desktop Suite	6.x	April 3, 2013	July 1, 2017	December 31, 2018
Automation (Easy, Pro, Enterprise)	1.x	April 3, 2013	December 31, 2016	December 31, 2018
Control Center (Pro, Enterprise)	6.x	April 3, 2013	December 31, 2016	December 31, 2018
PowerForms Web	6.x	April 3, 2013	December 31, 2016	December 31, 2018

Release interval

Major releases occur on a 2 to 3-year interval. Between two major releases, minor releases typically occur twice per year. Service releases can become available ahead of schedule if needed.

Customers using the NiceLabel Cloud SaaS platform get continuous software updates as they become available. They benefit from an always up-to-date and fully supported platform.

Support for out of service software versions

We advise customers to always use the latest software. SMA customers with LMS software editions receive limited best effort support even after general support for their version of NiceLabel products discontinues. The NiceLabel support advises on the issues and possible resolutions which might include advising to upgrade to a newer version of NiceLabel products since we don't maintain older versions.

* **End of sale** General end of sale for a major version occurs 3 months after it has been superseded with a new major version. After this date licenses for such version are sold only to support existing users.

** **End of support** General support is available for current and previous major version. Effectively this means that support for a major version is available for 2 years after its general end of sale. When end of support is reached, the product is no longer eligible for upgrade pricing promotions.